

Dear Valued Customer:

It's time to install a new smart meter at your home or business!

As part of our commitment to a smarter and cleaner energy future for New Jersey, PSE&G is replacing existing electric meters with new smart meters. We will install a smart meter at your home or business within approximately 90 days.

PSE&G has hired Contract Callers, Inc. (CCI) to perform most smart meter installations. Either a PSE&G employee, or a CCI employee, will install the new smart meter. Both PSE&G and CCI employees will use marked vehicles and carry photo identification. Most installations take only a few minutes, and there will be a brief power interruption while the technician changes the meter.

The new smart meter will, among other things:

- provide you with more information about your electric use
- allow automatic, near real-time meter reading that will eliminate almost all estimated electric bills
- enable near real-time power outage detection and make storm restoration work more efficient

There are more than 100 million smart meters installed in the United States, which is a testament to the usefulness and safety of these devices. PSE&G has a comprehensive cybersecurity plan to protect electric usage data collected by smart meters and we will only use this data to provide better service to customers. PSE&G will not sell this data to third parties.

To learn more about PSE&G's smart meter program, including information on how residential customers can opt out, visit pseg.com/smartmeters. (Business customers cannot opt out of a smart meter installation.)

Thank you for the opportunity to serve you.

Sincerely,

PSE&G Smart Meter Team